SATELLITE INDUSTRIES PRIVACY POLICY
-Website-

1) PREAMBLE

Respecting your privacy is a priority for Satellite Industries.

This privacy policy (the "***Policy***") aims to inform you transparently about the processing of personal data carried out in connection with your use of our website and about the rights you have in this regard.

Satellite Industries is committed to ensuring that all your personal data is processed in accordance with applicable regulations, namely Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter, the "***GDPR***") as well as the Belgian law of 30 July 2018 relating to the protection of natural persons with regard to the processing of personal data.

This Policy applies exclusively to data processing carried out within the framework of the website accessible at the address https://satelliteindustries.com/ (hereinafter, the "***Website***"), with regard to its visitors, prospects and customers.

It does not cover Satellite Industries' mobile applications, nor any other site or service, which are subject to separate privacy policies.

2) IDENTITY OF THE DATA CONTROLLER

The data controller of your personal data is Satellite Industries SRL, a company incorporated under Belgian law, registered under company number BE 0894.561.417, whose registered office is located at Avenue de la Toison d'Or 67, 1060 Saint-Gilles (Belgium), hereinafter referred to as "***Satellite Industries***" or "***We***".

3) ESSENTIAL CONCEPTS

For the purposes of this Policy, the following definitions apply:

- " ***Personal data***" : any information that allows you to be identified, as a natural person, directly or indirectly (for example: a name, a first name, an email address, a telephone number);

- " ***Processing of personal data***" : any operation or set of operations which is performed on personal data, whether or not by automated means (e.g. collection, recording, storage, use, disclosure or erasure);

- " ***Data Controller***": the natural or legal person who, alone or jointly with others, determines the purposes and means of the processing; in this case, Satellite Industries;

- " ***Data Processor*** " : the natural or legal person who processes personal data on behalf of the controller, solely on the basis of the controller's instructions.

4) CONTACT FOR DATA PROTECTION QUESTIONS

For any questions relating to this Policy or the exercise of your rights, you can contact us at the following address: info@satelliteindustries.com.

This request will be handled by our internal contact dedicated to data protection issues.

5) DATA PROCESSED WITHIN THE WEBSITE

5.1. Categories of data processed

When you browse the Website and/or complete one of the available forms (contact form, safety data sheet request form, support form, email preference center), we may process the following data:

- Identification data: name, surname, email address, telephone number;
- Company name (optional data);
- Country and state/region;
- The content of your request or message, if applicable;
- Your communication preferences, within the email preference center;
- Electronic identification data collected during your browsing

5.2. Specific categories of data

Satellite Industries does not process any special categories of data as defined in Article 9 of the GDPR (data revealing racial or ethnic origin, political opinions, religious beliefs, health data, etc.).

6) COLLECTION METHOD

Your personal data is collected:

- **Directly,** with you, when you complete the standard contact form, the safety data sheet request form, the support form ("Need help"), or when you register for the email preference center;

- **Indirectly**, via your browser, through the placement and reading of cookies during your browsing on the Website.

7) PURPOSES AND LEGAL BASIS OF THE PROCESSING

Satellite Industries undertakes to process your data only for the purposes described below and on the basis of the legal grounds listed therein, in a manner that is adequate, relevant and strictly necessary for the objectives pursued:

LEGAL BASIS	*PURPOSE*
Art. 6, 1., a) RGPD : you have consented to the processing of your personal data.	Your data is processed in order to: - to send you commercial or marketing communications; - to send you communications corresponding to the topics you have selected in the email preference center; - to place non-essential cookies on your device.
Art. 6, 1., c) RGPD: the processing is necessary for compliance with a legal obligation to which Satellite Industries is subject.	Your data is processed in order to: - demonstrate compliance with our data protection obligations; - to receive, process and follow up on your requests to exercise your rights.
Art. 6, 1., f) RGPD : the processing is necessary for the purposes of our legitimate interest.	Satellite Industries has a legitimate interest in responding to your request submitted via the standard contact form; processing your request for a safety data sheet; and processing your request for technical assistance ("Need help").
Treatments not yet considered	Satellite Industries may carry out processing activities not yet described in this Policy. In such cases, you will be informed before any reuse of your data for these purposes, and will have the opportunity to object, if applicable.

8) ACCESS TO YOUR PERSONAL DATA

8.1. Internal recipients

Access to your personal data is strictly limited within Satellite Industries to authorized personnel only and for strictly professional needs, namely:

- the Marketing and Sales departments of Satellite Industries.

8.2. External recipients

Satellite Industries is committed to never transmitting or disclosing your data to third parties for commercial reasons without your prior consent.

Your personal data may be disclosed:

- to our technical service providers acting as processors on our behalf, in particular for hosting the Website and managing the cookie consent banner ;
- to Satellite Industries, Inc., our parent company headquartered, which may occasionally have access to certain of your data, in particular for group reporting and coordination purposes.

Our processors and service providers are required to use your personal data in accordance with the provisions of this Policy and are not authorized to use it for any other purpose.

8.3. Data transfer outside the European Economic Area (EEA)

Where personal data collected via the Website is transferred to a recipient located outside the European Economic Area (EEA), Satellite Industries ensures that such transfer is carried out in compliance with Chapter V of the GDPR and is framed by appropriate safeguards, such as the European Commission's Standard Contractual Clauses or any other transfer mechanism recognized as valid under the GDPR (for example, the recipient's adherence to the EU-U.S. Data Privacy Framework, where applicable).

You may obtain further information on these safeguards, or a copy thereof, by contacting us using the contact details in this Policy.

EU Representative
Béatrice Niyibigira
Avenue de la Toison d'Or 67, 1060 Brussels, Belgium
Email: BeatriceN@satelliteindustries.com

9) MEASURES TAKEN BY SATELLITE INDUSTRIES TO PROTECT YOUR DATA

Your personal data is treated confidentially. Satellite Industries implements reasonable technical and organizational measures designed to protect your data against unauthorized access, use, or disclosure.

10) HOW LONG IS YOUR DATA KEPT?

Except where a longer retention period is required or justified by law, we only retain your personal data for the period necessary to achieve the purposes for which it was collected.

As a guideline, we apply the following shelf lives :

- **Cookies and browsing data**: a maximum of 12 months from the date the cookie is placed, after which your consent is required again;
- **Requests processed via contact forms, safety data sheet and support forms**: the time required to process your request, then archived for a maximum period of five (5) years from the last useful contact, corresponding to the general limitation period applicable in civil and commercial matters in Belgium (Article 2262bis of the belgian Civil Code);
- **Sales prospecting and communication** until you withdraw your consent or object, and at the latest three (3) years after our last contact with you.

Satellite Industries may retain certain personal data beyond these periods, for example to settle disputes and for the purposes of ongoing or anticipated legal proceedings, to fulfill its legal obligations and to defend its legal rights.

11) YOUR RIGHTS AND HOW YOU CAN EXERCISE THEM

In accordance with applicable regulations, you have the rights listed below. To exercise these rights, or for any questions relating to this Policy, please send a written, dated and signed request:

- By email to the address : info@satelliteindustries.com
- By mail to the following address:Av. de la Toison d'Or 67, 1060 Saint-Gilles.

You may be asked to provide proof of your identity for security reasons.

We undertake to respond to you as soon as possible and at the latest within one month of receiving your request, a period which may be extended by two months depending on the complexity or number of requests.

As a person whose personal data is being processed, you have the following rights.

11.1. Right of access

You can at any time obtain confirmation as to whether or not your data is being processed and, where applicable, access this data as well as a range of information, including the purposes of the processing, the categories of data concerned, the recipients and the retention period.

If you request additional copies, you may be asked to pay reasonable fees based on administrative costs.

11.2. Right of rectification

You can request at any time the correction of inaccurate data or the completion of incomplete data concerning you.

11.3. Right to object

You may object at any time to the processing of your personal data when such processing is based on our legitimate interest, unless we demonstrate compelling legitimate grounds that override your rights and interests. With regard to the purposes of commercial prospecting and direct marketing, you may object to the processing of your data at any time, without having to provide any reason.

11.4. Right to restriction of processing

You have the right to request the restriction of the processing of your data to storage only, for one of the reasons set out in Article 18 of the GDPR, in particular while verifying the accuracy of your data in the context of exercising your right to rectification, while verifying the conditions of the right to object, or when this data is still required for the establishment, exercise or defence of legal claims.

11.5. Right to erasure (right to be forgotten)

You have the right to demand the erasure of your data as soon as possible, in the cases listed by law, in particular when:

- Your data is no longer necessary for the purposes for which it was collected;
- You have exercised your right to object and there is no overriding legitimate ground for the processing;
- Your data has been processed unlawfully;
- Your data must be erased to comply with a legal obligation.

This right does not apply, however, to the extent that processing is necessary for compliance with a legal obligation which requires processing, for the establishment, exercise or defence of legal claims, or for archiving purposes in the public interest, scientific or historical research, or statistical purposes. We invite you to specify precisely which data you wish to have erased.

11.6. Right to data portability

Under the conditions provided for by the GDPR, you can request to receive the data you have provided to us free of charge in a structured, commonly used and machine-readable format, in particular for the purpose of transmitting it to another data controller.

11.7. Right to lodge a complaint

You can find more information about your rights on the website of the Data Protection Authority (the "***APD*** ») : https://www.autoriteprotectiondonnees.be.

You also have the right to lodge a complaint with the Data Protection Authority, in particular via the complaint form available on its website.

12) COOKIES

The Website uses cookies and similar technologies. The categories of cookies deployed, their purposes and how to manage your consent are described in detail in our Cookie Policy, accessible via the following link: https://pub-39c6d3f1bfb54047922e08966e9b52ca.r2.dev/EU/Cookie-Policy-Satellite-Industries.pdf

13) CHANGES TO THIS POLICY

Satellite Industries reserves the right to update this Policy, in particular to comply with changes in regulations and recommendations in force.

The applicable version is the one published on the Website on the date of your consultation.

Last updated: November 23 2026